



## Quality Policy, January 2025

### Vacuum Technique

We, Vacuum Technique, are committed to understanding, meeting and when possible, exceeding our customer's requirements through the continual improvement of everything that we do.

We will do this by following the 'Vacuum Technique Quality Charter'.

- Quality is my responsibility
- Quality is judged not by me but by my customer
- I will adopt a "defect free" philosophy so that what I produce will be 'Right from Me'
- I will relentlessly pursue excellence, will be thorough and diligent and will always look for continual improvement opportunities
- I understand that to meet our specified requirements and to ensure quality is maintained I must follow our processes defined in our Quality Management System
- Where a process does not support quality we are empowered to change it through the appropriate change control procedure
- We are empowered to challenge people and instances where we feel quality isn't being met or where steps are adding no value – without fear of repercussion
- I will strive to develop my skills, knowledge and capabilities in order to most effectively meet my quality responsibilities

Through this, we will strive to deliver defect-free vacuum equipment, exhaust management systems and services on time every time.

**Koen Lauwers**

President Vacuum Technique